

Apacer Authorized Collection Center (No postage/courier Service Accepted)

1. Customers are required to **personally** visit the location to utilize the collection service. Center **only provides a receiving service and doesn't offer on-site replacement, inspection, repair, data retention, or recovery services.**
2. Customers are responsible for backing up their own data, files, or documents. **Our company is not liable for data restoration, and it is not covered under our warranty.**
3. DRAM PN (Part Number) products beginning with 75 and 76 are not eligible for after-sales service for non-channel customers. Therefore, please return them to the supplier (place of purchase) for further assistance.

Nippon Bridge Information-Guang Hua Store

Address : Rm. 3, 2F., No. 8, Sec. 3, Civic Blvd., Zhongzheng Dist., Taipei City 100014 , Taiwan (R.O.C.)

Tel. : 02-2341-2206

Opening Hours : Mon.-Sun. 11:00 AM - 21:00 PM

Nippon Bridge Information-Bade Store

Address : 1F., No. 14, Aly. 82, Sec. 1, Bade Rd., Zhongzheng Dist., Taipei City 100013 , Taiwan (R.O.C.)

Tel. : 02-2881-6353

Opening Hours : Mon.-Sun. 11:00 AM - 21:00 PM

Yifei Computer-Mingde Store

Address : No. 10-2, Mingde S. Rd., Zhongli Dist., Taoyuan City 320061 , Taiwan (R.O.C.)

Tel. : 03-402-9999

Opening Hours : Mon.-Sun. 10:30 AM - 21:30 PM

Nippon Bridge Information-Taoyuan Store

Address : 2F., No. 99, Fuxing Rd., Taoyuan Dist., Taoyuan City 330046 , Taiwan (R.O.C.)

Tel. : 03-332-6712

Opening Hours : Mon.-Sun. 11:00 AM - 21:30 PM

Nippon Bridge Information-Zhongli Store

Address : 2F., No. 389, Zhongzheng Rd., Zhongli Dist., Taoyuan City 320002 , Taiwan (R.O.C.)

Tel. : 03-493-4958

Opening Hours : Mon.-Sun. 11:00 AM - 21:30 PM

Nippon Bridge Information-Hsinchu Store

Address : 2F., No. 200, Sec. 2, Guangfu Rd., East Dist., Hsinchu City 300044 , Taiwan (R.O.C.)

Tel. : 03-516-9118

Opening Hours : Mon.-Sun. 10:30 AM - 21:30 PM

Nippon Bridge Information-Taichung Store

Address : No. 41, Zhongshan Rd., Central Dist., Taichung City 400002 , Taiwan (R.O.C.)

Tel. : 04-2224-9028

Opening Hours : Mon.-Sun. 10:00 AM - 21:50 PM

Nippon Bridge Information-Yingcai Store

Address : No. 508, Yingcai Rd., West Dist., Taichung City 403018 , Taiwan (R.O.C.)-Counter B08

Tel. : 04-2329-2886

Opening Hours : Mon.-Sun. 11:00 AM - 21:30 PM

Nippon Bridge Information-Donghai Store

Address : No. 1086, Sec. 4, Taiwan Blvd., Xitun Dist., Taichung City 407003 , Taiwan (R.O.C.)

Tel. : 04-2463-6029

Opening Hours : Mon.-Sun. 10:30 AM - 21:30 PM

Nippon Bridge Information-Chiayi Store

Address : No. 236, Xinrong Rd., West Dist., Chiayi City 600002 , Taiwan (R.O.C.)

Tel. : 05-227-5596

Opening Hours : Mon.-Sun. 11:00 AM - 21:30 PM

Deyuan Computer-Tainan Engineering Dpt.

Address : 2F., No. 143, Sec. 1, Beimen Rd., West Central Dist., Tainan City 700007 , Taiwan (R.O.C.)

Tel. : 06-228-4367

Opening Hours : Mon.-Sun. 11:00 AM - 21:00 PM

Nippon Bridge Information-Rainbow Store

Address : Rm. B, 2F., No. 252, Sec. 1, Beimen Rd., East Dist., Tainan City 701005 , Taiwan (R.O.C.)

Tel. : 06-223-2755

Opening Hours : Mon.-Sun. 11:00 AM - 22:00 PM

Nippon Bridge Information-Tainan Store

Address : 2F., No. 226, Sec. 1, Beimen Rd., East Dist., Tainan City 701005 , Taiwan (R.O.C.)

Tel. : 06-226-3129

Opening Hours : Mon.-Sun. 10:00 AM - 22:00 PM

Deyuan Computer-Kaohsiung Flagship Store

Address : No. 103, Jianguo 2nd Rd., Sanmin Dist., Kaohsiung City 807026 , Taiwan (R.O.C.)

Tel. : 07-2361934

Opening Hours : Mon.-Sun. 11:00 AM - 21:00 PM

If there are no authorized collection centers available in your local area or if the distance is inconvenient, please submit an RMA request on the official website. Once approved, send the repair item along with the repair document to the "Apacer After-Sales Service Center."

Apacer After-Sales Service Center

- **Address** : 6F, No.32, Zhongcheng Rd., Tucheng Dist., New Taipei City 236, Taiwan (R.O.C.) ·
Attn: Customer Service Dpt..
- **Tel.** : 0800-668-699
- **Open Hours** : Mon. to Fri. 09:00-12:00 ; 13:30-18:00

Mailing Instructions :

1. Tucheng HQ **doesn't provide on-site** repair or replacement services.
2. When sending the item, please include your **contact name, phone number, address, email, product quantity, model capacity, and description of the issue.**
3. DRAM P/N (Part Number) products starting with 75 and 76 are for non-channel customers. Please return them to the original supplier for after-sales service.
4. Please ensure proper packaging and protection of the item being sent for repair. We don't provide warranty service for any damages that occur during the shipping process.
5. The shipping fee for sending the product to Apacer is the responsibility of the customer, while the shipping fee for returning the repaired product to the customer will be covered by Apacer.
6. Our company is solely responsible for product repair and diagnostics. We **don't provide data recovery and backup services.** **We cannot be held liable for any data loss or damage during the repair process due to any factors.**

